

# Techstaff Virtual Help Desk

We are trying to recreate the atmosphere of the techstaff office where you can just drop by. Discord gets pretty close.

We are on Discord! [Invite Link](#)

Sign up for an account there and find the techstaff channels on the left hand-side for assistance.

Don't want an account? [That's ok, use this link instead.](#)

## CSIL Virtual Help Desk

CSIL is offering a virtual help desk via Zoom. CSIL's support priority will be for remote teaching and learning but we will also try to provide support for any other issues within our skillset. If we cannot resolve your issue we will escalate it accordingly.

[Access the CSIL Virtual Help Desk.](#)

CSIL Help Desk hours:

Monday through Friday 9 am - 11 pm CDT (2 pm - 4 am UTC)

Saturday 10 am - 6 pm CDT (3 pm - 11 pm UTC)

Sunday 10 am - 11 pm CDT (3 pm - 4 am UTC)

Email CSIL [csil@cs.uchicago.edu](mailto:csil@cs.uchicago.edu)

## Virtual Hangouts

1. [CS Slack Workspace](#)

## This is a wiki

**Anyone in [our department](#) can modify the pages found on this site.** Don't worry about getting the formatting right.

The documents found here will help you navigate the computing environment of CS. Some of them are of a technical nature and others are just collections of [helpful tips](#), [policies](#), and [common problems](#).

If you are not sure where to start have a look at the [FAQ](#), the [Unanswered Questions](#) or the [answered questions](#).

Login is waiting for you, or you can keep reading.

## What's here?

The sitemap up there in the top right has a complete list. You can also look at [The Grand Overview](#), [computing services](#) or [tips](#) written for getting started.

Email us [techstaff@cs.uchicago.edu](mailto:techstaff@cs.uchicago.edu)

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